



EUROPEAN COMMISSION

DIRECTORATE-GENERAL FOR INTERNAL MARKET, INDUSTRY, ENTREPRENEURSHIP
AND SMES

**Competitiveness and Outreach
Acting Director**

Brussels 30/06/2020

GROW.A.2/AMM/aw

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TO WHOM IT MAY CONCERN

Dear Sir, / Dear Madam,

The Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs of the European Commission has awarded a study contract to the Consortium of Prometeia SpA – BIP Business Integration Partners SpA – Economics for Policy Knowledge Center of Nova School of Business and Economics Lisboa on trends and factors of digital automation in professional services.

The study is in line with the Commission's endeavour to develop a solid knowledge base to underpin its policy of supporting and enhancing competitiveness of the services sectors in the EU. In particular, the study is expected to assess the current state of play and trends in digital automation in a number of business services sectors and Member States, investigate the main factors influencing digital automation, including interactions with regulatory environment, as well as analyse the wider economic impacts of digital automation.

Therefore, I kindly ask for your support in supplying our contractor with the necessary information that would enable this study to produce reliable and useful results.

I thank you in advance for your valuable assistance.

Yours faithfully,

Valentina SUPERTI